



KIC Accepts Its Fifth Service Excellence Award during APEX

Feb 27, 2015 - San Diego -- KIC is pleased to announce that it received 2015 Circuits Assembly Service Excellence Award (SEA) from Circuits Assembly in the Soldering Equipment category. The company was selected for the Service Excellence Award as a result of its outstanding customer ratings, as judged by its own customers. This marks KIC's fifth Service Excellence Award.

Mike Buetow, Circuits Assembly's Editor-in-Chief, presented the award to Tom Bergeron, Service Technician, on behalf of KIC, during a Tuesday, Feb. 24, 2015 ceremony that took place at the San Diego Convention Center during the IPC APEX EXPO. Bjorn Dahle, KIC's President, commented about the award, "For decades KIC has sought to recruit outstanding field service engineers and put them in a position to help our customers become more successful in utilizing their KIC products. We are very proud to learn yet again that our customers value our support."

Sponsored by Circuits Assembly, the Service Excellence Awards (SEAs) for Electronics Manufacturing Services (EMS) providers and electronics assembly suppliers honor companies excelling in the crucial area of customer service. The program, now in its 23rd year, functions as a way for participants to see how they compare to peers in customer satisfaction.

For more information about KIC, visit www.kithermal.com.

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